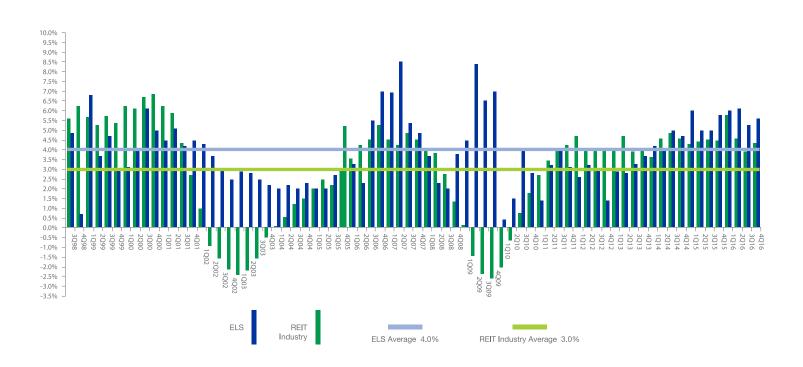


#### REIT Industry Same Store NOI Growth



#### Dear Readers,

ELS offers an investor the opportunity to participate in a superior portfolio with unique cash flow characteristics. The consistency of cash flow and historically steady growth in funds from operations distinguish ELS among real estate investment trusts. An investment in ELS is further enhanced by the unique attributes of our customer base.

Over the last 20 years, ELS investor presentations have focused on the coming of age for the Baby Boomers. The Boomers have arrived and, for the next thirteen years, 10,000 people will turn 65 years old every day. These Baby Boomers are at a crucial point in their lives where they focus on the best place to "Grow Young."

Our communities offer a chance to stay connected and active. Fitness centers and clubhouses teeming with activities are sought-after amenities as customers begin their retirement planning. Those attributes, along with a location in a prime retirement destination, provide the perfect combination for those who yearn to begin a new chapter in their lives.

Providing options and flexibility are key areas of focus to make certain we meet the needs of our customer base. We pride ourselves in understanding the decision process and dedicate our efforts toward making the choice clearer.

Our customers are introduced to ELS through a variety of channels. They may begin as an RV guest and ultimately stay with us for the season. Alternatively, they may begin as a lead, a simple inquiry, exploring options for living in one of our lifestyle communities. Either way, each one becomes a valued part of the ELS family.

Our customers are active users of social media. Social media channels provide a conduit for us to establish an emotional connection between our customers and our product offerings. We dedicate significant resources to refine both our message and our channels to provide relevant information to our customers.

Our storybook this year focuses on the exciting opportunities our customers embrace when entering the next phase of their lives, whether they are relocating to their perfect next home or opting to explore the country in their RV. The pictures in this book illustrate the colorful life that awaits those who choose to live or vacation in an ELS community.

Sam Zell

Chairman of the Board

Marguerite Nader

President and CEO









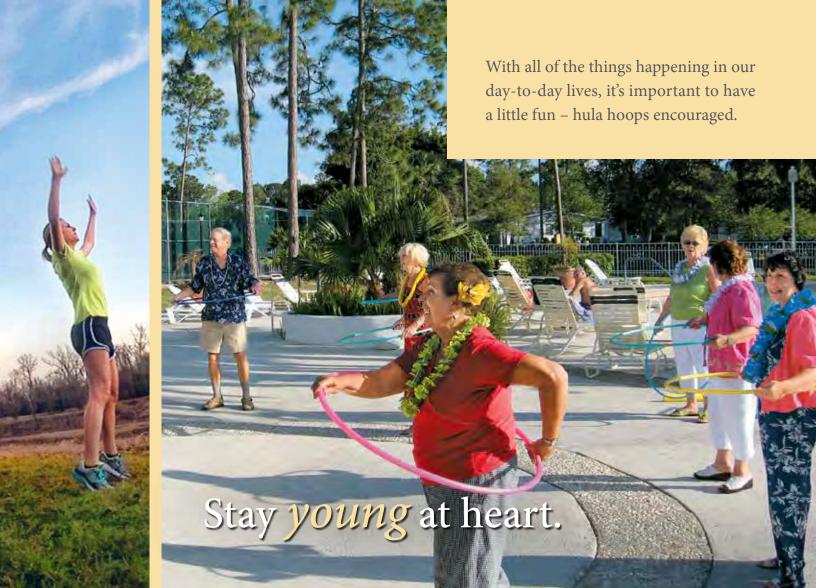


Never stop saying, **go play outside.** 

Splash, play, float, relax. We work to provide the lifestyle our customers want most. Our goal is to keep them playing outside for as long as they choose.

We're all just *kids* who are growing up much too fast.











### Our objective is to **create memories.**

We strive to host activities and events that create long-lasting memories for our customers. We want to be a part of their "remember when..."

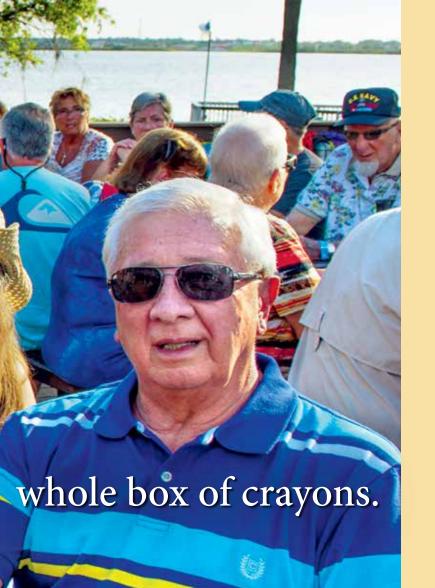
# Whatever you do, always collect moments.

Each day, our customers should be saying, "We didn't realize we were making memories; we just knew we were having fun." That's how we know to count the day as a win.











We are 100% shuffle and 0% bored.

We remain focused on building community at each and every property. Whether that means a game of shuffleboard between friends, or larger scale events, our customers are bound to try a little bit of everything.





## Be bold and **live in color.**

Vibrancy and enthusiasm are the essence of all of our events. From luaus and concerts to stargazing clubs and water aerobics, our customers' palettes are full of options!



